

PARKLAND PARTY &

EQUIPMENT RENTALS LTD.

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Catering Equipment

As soon as you receive your order:

Please count all items immediately and report any broken or missing equipment. You may be charged full replacement costs if missing or broken equipment is not reported immediately.

For delivery orders, count and condition of items will be considered correct and in good condition if there is no representative on site to check items.

BEFORE RETURNING YOUR ORDER

All catering equipment must be:

SCRAPED food-free and **RINSED** with water, **REPACKED** in the same containers which they were received in.

Note: Additional CHARGES WILL APPLY if any of these instructions are not followed to our satisfaction.

Glassware, Cups & Mugs

Rinse glasses & place them in their appropriate container. Please return glasses in the containers they were delivered in (i.e. wineglasses in wineglass racks, mugs in mug racks etc.)

Candleholders

Remove as much wax as possible from candleholders without damaging them.

Cutlery

Rinse & separate knives, forks, teaspoons and dessert forks into separate containers.

Dishes & Miscellaneous

Return all dinnerware in the containers you received them in. All dishes must be rinsed & scraped free of food or additional cleaning charges will apply.

If you damage a piece of equipment, please return the damaged item(s) for assessment.

At Parkland Rentals we try our hardest to ensure that your order is received complete and in excellent condition.

Should any problems arise or if you have any questions, contact us at (403)347-7733